

Privacy and Security Policy

Your privacy and security are important to us at livinggreenandfeelingseedy.com

This privacy and security statement provides information about the personal information that livinggreenandfeelingseedy.com collects, and the ways in which livinggreenandfeelingseedy.com uses that personal information.

This Privacy and Security Policy is part of the Terms of Use, which governs your use of livinggreenandfeelingseedy.com

How we handle your personal information.

Personal information is information or opinion that allows others to identify you. It includes your name, age, gender, contact details, as well as your shopping preference. We will act to protect your personal information in accordance with the National Privacy Principles or an industry privacy code.

We collect personal information to provide you with the products and services you request as well as information on other products and services offered by or through us.

Personal information may be used and disclosed within the company to administer our products and services, as well as to provide you with related marketing information, unless you tell us otherwise. We also use the information we hold to help detect and prevent illegal activity. We co-operate with police and other enforcement bodies as required or allowed by the law.

We disclose relevant personal information to external organisations that help us provide services, such as Australia Post and courier companies. These organisations are bound by confidentiality arrangements. They may include overseas organisations.

You can seek access to the personal information we hold about you. If the information we hold about you is inaccurate, incomplete, or out-dated, please inform us so that we can correct it. If we deny access to your personal information, we will let you know why. For example, we may give an explanation of a commercially sensitive decision, rather than direct access to evaluative information connected with it.

livinggreenandfeelingseedy.com does not keep your financial information, such as credit card number, expiry date and or CCV number. We discard your financial information as soon as you have finalised you're shopping or leave our website.

Personal Information Collection

livinggreenandfeelingseedy.com may collect and use the following kinds of personal information:

Information about your use of this website (including but not limited to the date and time of visits, the number of pages viewed, navigation patterns, what country and what systems you have used to access the site and when entering our website and your IP address) This information on its own does not identify an individual, but it does provide us with statistics that can be used to analyse and improve our website.

Information that you provide using for the purpose of registering with the website (including but not limited to your name, mailing and billing address, contact number, date of birth, email address, login, password, and any other information that may be added in the future).

Information about transactions carried out over this website, such as payment details (including credit card information) and purchase history.

Information that you provide for the purpose of subscribing to the website services such as newsletter, any seed subscription, comments, feedback, product reviews, recommendations, personal profile and online shop.

Any other information that you send to livinggreenandfeelingseedy.com.

Using personal information

livinggreenandfeelingseedy.com may use your personal information to:

1. Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall;
2. Administer this website;
3. Personalize the website for you;
4. Enable your access to and use of the website services;
5. Publish information about you on the website;
6. Send to you products that you purchase;
7. Supply to you services that you purchase;
8. Collect payments from you;
9. Send you marketing communications;
10. Where livinggreenandfeelingseedy.com discloses your personal information to its agents or sub-contractors for these purposes, the agent or sub-contractor in question will be obligated to use that personal information in accordance with the terms of this privacy and security statement;
11. In addition to the disclosures reasonably necessary for the purposes identified elsewhere above, livinggreenandfeelingseedy.com may disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, and in order to establish, exercise or defend its legal rights;
12. All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands such as Visa, Mastercard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers;
13. We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail;
14. To provide our users with ongoing customer assistance and technical support;
15. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services; and
16. To be able to contact our Visitors and Users with general and/or personalised service-related notices and promotional messages.

Securing your data

livinggreenandfeelingseedy.com will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

livinggreenandfeelingseedy.com is hosted by Wix.com and your data may be stored through their data storage, databases and the general Wix.com's applications. Your data is stored on secure servers behind a firewall.

Cross-border data transfers

Information that livinggreenandfeelingseedy.com collects may be stored and processed in and transferred between any of the countries in which livinggreenandfeelingseedy.com operates to enable the use of the information in accordance with this privacy policy.

In addition, personal information that you submit for publication on the website will be published on the internet and may be available around the world.

Updating this statement

livinggreenandfeelingseedy.com reserves the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

You should check this page occasionally to ensure you are familiar with any changes.

Link to other websites or third-party applications

This website may contain links to other websites and may use some third-party applications offered through Wix.com. livinggreenandfeelingseedy.com is not responsible for the privacy policies or practices of any third party.

Cookies

A 'cookie' is a packet of information that allows the server (the computer that houses the web site) to identify and interact more effectively with your computer.

When you use our web sites, we send you a cookie that gives you a unique identification number. A different identification number is sent each time you use our web site. Cookies do not identify individual users, although they do identify a user's browser type and your internet service provider (ISP).

You can configure your browser to accept all cookies, reject all cookies or notify you when a cookie is sent. Please refer to your browser instructions to learn more about these functions.

To evaluate the effectiveness of our web site advertising, we may use third parties to collect statistical data. No personal data is collected on these occasions.

Most web browsers automatically accept cookies. However, if you disable this feature certain aspects of livinggreenandfeelingseedy.com, such as the shopping cart, will not function properly.

Contact livinggreenandfeelingseedy.com

If you have any questions about this privacy and security policy, how livinggreenandfeelingseedy.com treats your personal information, or would like access, to correct, amend or delete any personal information we have about you, you are invited to contact us by one of the following methods:

write an email to jazz@livinggreenandfeelingseedy.com; or

write to:

Living Green and Feeling Seedy
PO Box 5265
Alexandra Hills QLD 4161
Australia